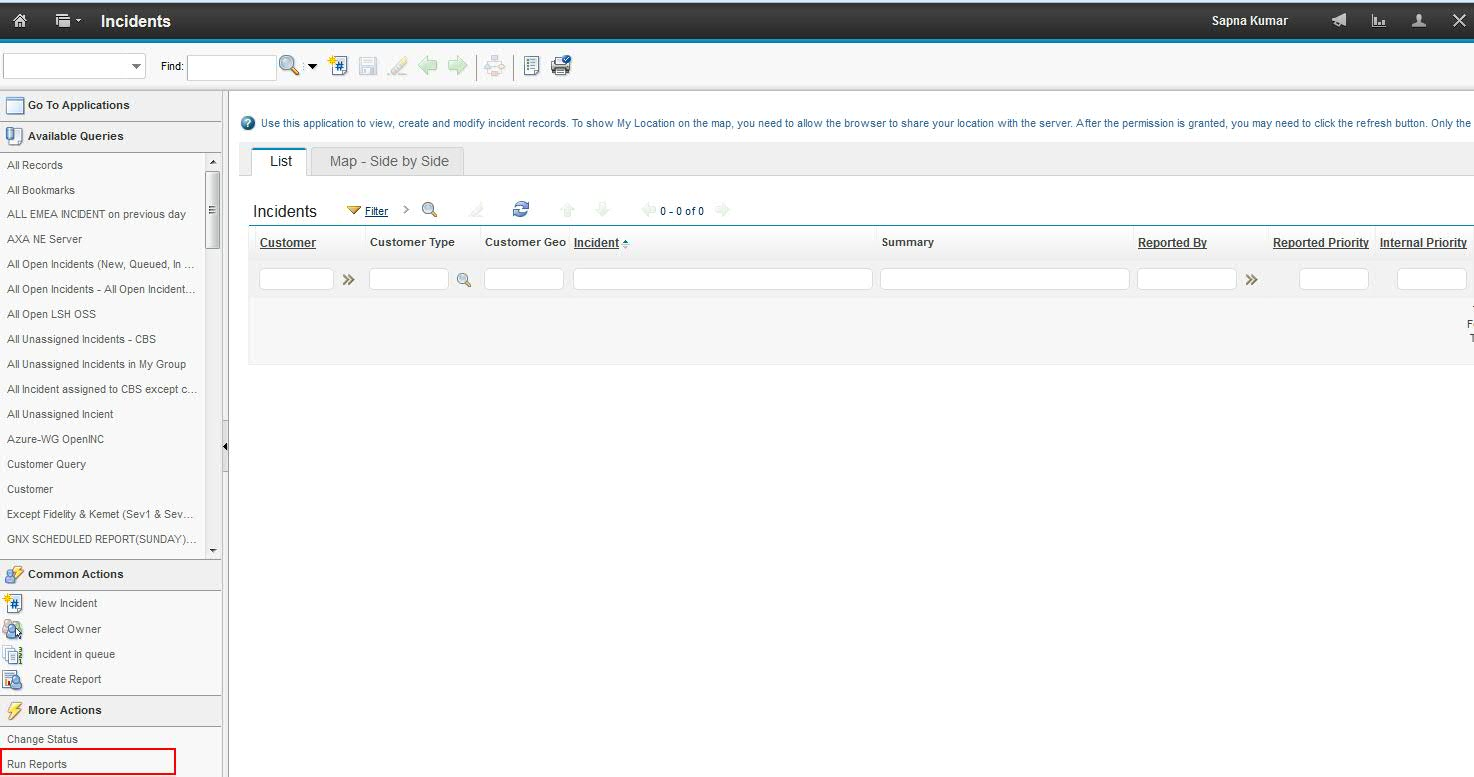
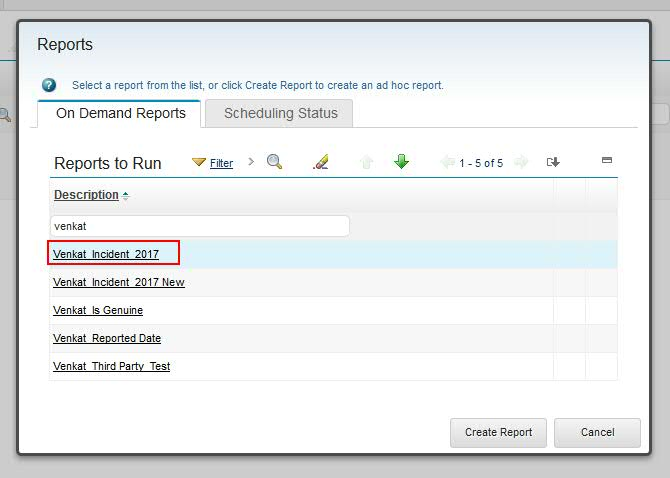
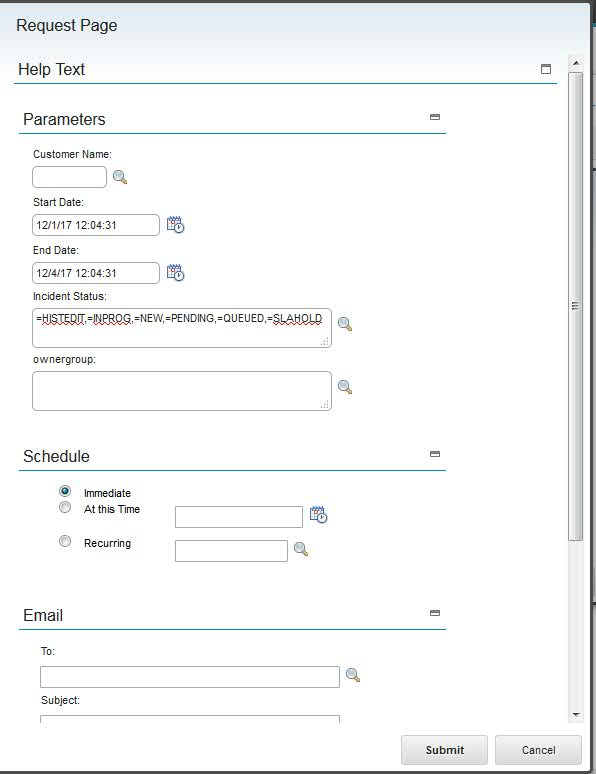
1. Login to IMI SCCD: <https://imi.sccd.ibmserviceengage.com/maximo/ui/?event=loadapp&value=incident&uisessionid=19644&csrftoken=ptv4flu0u90htf8vn096kqjd9l> & click on Run reports

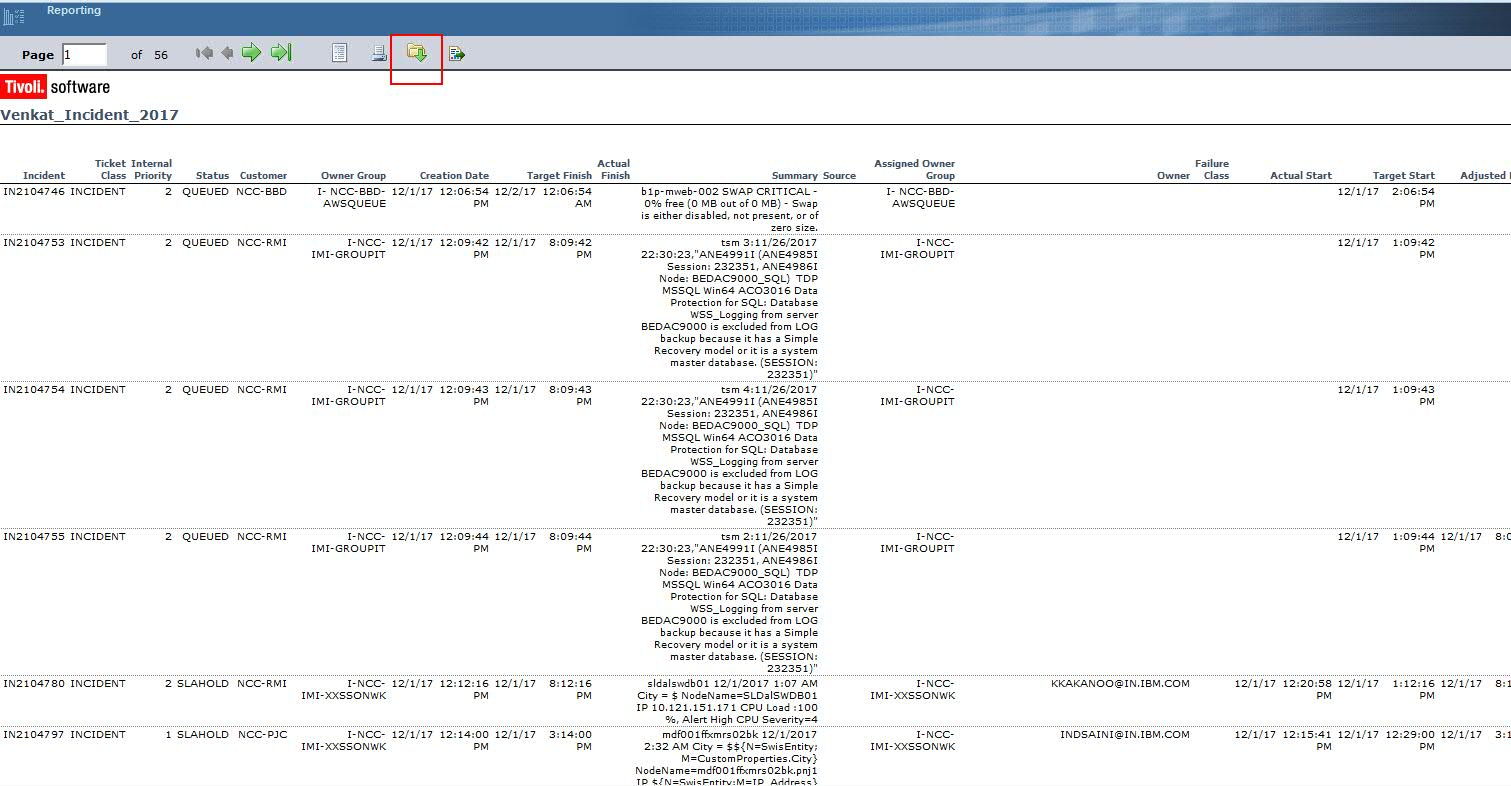


2. Select Venkat incident 2017 report

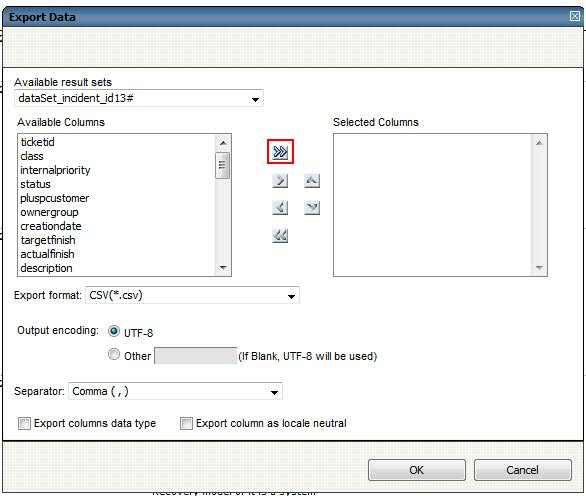
3. Select start and end date, Incident status = SLA hold,New, pending, queued, inprog and click submit



4. Click on export data



5. Add all columns and click ok. Excel report will be downloaded



6. Copy from column A to column AD in the downloaded report onto breach check sheet. Filter for about to be breached to find the tickets that will be breached in the shift